



## Texas Department of Insurance

Life, Accident & Health , Mail Code 111-1A  
333 Guadalupe P. O. Box 149104, Austin, Texas 78714-9104  
800-252-3439 telephone 512-475-1771 fax www.tdi.state.tx.us

April 05, 2012

ALAN HAMILTON  
EXECUTOR OF MAURINE HAMILTON ESTATE

Sent via E-mail: ECOLOGICALAL@GMAIL.COM

Re: DOCUMENT ID: 981023  
LETTER ID: 1264305  
SUBJECT: MAURINE HAMILTON  
MUTUAL OF OMAHA INSURANCE COMPANY  
DANIEL DAVILA

Dear Alan Hamilton:

We recently received your request for assistance. Your insurance concerns are important to us. Upon thorough review of your complaint, we will contact the entities involved and request a detailed response.

The Texas Department of Insurance will send you an explanation of the final outcome, usually within 30 days after we receive your complaint. In the event additional information is needed, we will contact you. Should you have additional questions or concerns, please do not hesitate to contact us.

Thank you for bringing this matter to our attention.

Sincerely,

LAH INTAKE UNIT 111-1A  
Life, Accident & Health  
Telephone: 800-252-3439  
Email: lahintakeunit@tdi.state.tx.us

/MBC